

Walton Life Fitness Center + Fitness Pass

FAQs.



Northwest Arkansas Area Associates

1. What is the Walton Life Fitness Pass?

A Walton Life Fitness Pass membership provides access to thousands of fitness centers nationwide, near where you live, work and travel starting at \$9 per pay period. *For Northwest Arkansas associates, all levels of Fitness Pass include Walton Life Fitness Center membership for no additional cost.*

2. Who is eligible to sign up for the Walton Life Fitness Pass?

All full-time, part-time, and temporary associates working in the U.S. are eligible for the Fitness Pass. Include your spouse/partner and dependents ages 18-25 for no additional cost. **Retirees and Walton Enterprise associates are not eligible for this program.**

3. What will associates receive for joining?

A Walton Life Fitness Pass allows members to use any facilities and amenities available as part of a **basic** membership at participating locations in Tivity Health's Prime Fitness Network.

Members might be charged for services not covered under the basic fitness membership. (For example, a member may be charged by the fitness center for personal training, classes, towels, beverages, pool and sauna access, childcare, and other products and services not covered by the **basic** fitness membership at that location.)

4. Which fitness facilities are participating in Tivity Health's Prime Fitness Network?

With over 9,000 participating fitness facilities available, we've launched a search tool feature so you can find a convenient place to work out. Search by city, state, or ZIP code [here](#). Your Fitness Pass includes unlimited visits and the ability to use a variety of gyms across the country.

5. What level of fitness memberships are available and how do they differ?

There are three fitness membership levels available. For Northwest Arkansas associates, all levels of Fitness Pass include Walton Life Fitness Center membership for no additional cost. Here's how they compare:

| Membership level | Cost per paycheck | Number of participating fitness facilities | Services available |
|------------------|-------------------|---|---|
| CORE | \$9 | 2,000+ facilities available. Some with 24/7 access. | Variety of cardio and strength equipment; group fitness classes available at some locations. |
| POWER | \$13 | Nearly 5,000+ locations, including access to all locations in CORE membership. | Expanded fitness classes, free weights, and resistance training. Pools in select locations. |
| ULTRA | \$15 | Over 9,000 locations, including access to all locations in CORE and POWER membership. | Full-service clubs, with wider range of amenities. Pools, saunas, and court sports in select locations. |

6. What is included with membership in the Walton Life Fitness Pass program?

Here's what you'll receive when you sign up for Fitness Pass membership:

- **Unlimited workouts**—unlimited visits to any of the fitness locations at the membership level you select. Choose any number of gyms to join and take advantage of the network gyms when you travel! This includes access to the amenities of a basic membership provided at the participating fitness facilities.
- **Family membership option**—your Fitness Pass membership includes your spouse/partner and your dependents ages 18-25 for no additional cost.
- **WLFC membership included**—access to the WLFC includes spouse/partner and your dependents from birth to age 25.

7. I'm ready to get started with the Walton Life Fitness Center and Fitness Pass. How do I sign up and start using it?

I'm a current WLFC Member:

1. **Login:** Login to your [WLFC online account](#). This must be done by the Walmart associate, primary WLFC member.
2. **Register:** Click the "More Gym Locations" tile on your Member Account homepage and complete the enrollment screens to add Fitness Pass.

I'm not a WLFC Member:

For Northwest Arkansas area associates, you get access to the WLFC as part of the Fitness Pass for no additional cost.

1. **Join WLFC:** Register for WLFC + Fitness Pass [here](#). You will be prompted to enroll in the WLFC first and then given the option to add Fitness Pass.
2. **Get your WLFC key fob:** Stop by the WLFC front desk so we can take your picture and issue you a key fob to check in at our facility.

Using Your Fitness Pass

- **Get your Fitness Pass membership cards:** After registering, Fitness Pass digital membership cards for each person are available in your Fitness Pass Member Profile. Download the membership card and save the image or print it out to take to a participating fitness location.

9. I already work out at a fitness facility participating in Tivity Health's Prime Fitness Network. Can I change to Walton Life Fitness Pass?

Yes. You'll want to talk to your current gym about your options first if you have a previous agreement with that facility. Enrollment for Walton Life Fitness Pass is available at any time, so you can join whenever you're ready to make the switch.

10. I'd like to use the Walton Life Fitness Pass, and currently work out at a fitness facility I don't see listed as a participating network location. May I still sign up?

Yes. You're welcome to sign up for the Fitness Pass. Since not every fitness facility has joined Tivity Health's Prime Fitness Network, you may have other options for participating locations in your area. Check out the search tool [here](#).

11. Is it possible to nominate my current fitness facility to join the network?

Yes, but please note that not all facilities nominated will meet the criteria for the network and may not be added.

You can nominate fitness facilities two ways:

- Call Tivity Health's Customer Service at [833-236-0181](tel:833-236-0181) or
- Online at <https://onlinesubmission.tivityhealth.com>

12. Once I've registered for the Walton Life Fitness Pass, what can I expect with payments? Will my pass fee be deducted from my paycheck before tax or after tax?

Here's what you can expect with your paycheck after registering:

- **Payment deduction timing**—it may take a payroll cycle to see the first membership deduction, but you are able to start using your Fitness Pass and WLFC membership the day you enroll! Expect to see your first deduction within 2 weeks after registering.
- **Per paycheck deduction**—you'll see the cost of the membership level amount you chose, consistently deducted each paycheck throughout your membership. Look for the deduction code Health Club Dues on your pay stub.
- **Deductions will be after tax**—this means you'll see a payroll deduction on your paystub after your taxes have been deducted.

13. When can I sign up or make changes to my membership at the WLFC or Walton Life Fitness Pass program?

You can manage and make changes to either membership at any time in your online [Member Account](#).

14. I'd like to learn more about the Walton Life Fitness Pass program. How can I find out more?

We're happy to help you learn more about this program. Here are some resources for you:

- **Walton Life Fitness Pass**
 - Online at [Fitness Pass](#)
 - Call Customer Service at 833-236-0181 available Monday-Friday 8 a.m.–8 p.m. ET
- **Walton Life Fitness Center**
 - Stop by the WLFC at 1701 SE 14th Street Bentonville, AR
 - Online at wlfc.walmart.com
 - Call the front desk at 479-204-1000